

## **JOINT NOTICE OF PATIENT RIGHTS AND RESPONSIBILITIES**

### **A Patient (and/or their representative) has the right to:**

- Be treated with respect, consideration, and dignity and provided appropriate privacy.
- Be assured that disclosures and records are treated confidentially in accordance with laws pertaining to privacy and security of individually identifiable health information (45CFR parts 160 & 164).
- Patients are given the opportunity to approve or refuse their release, except when release is required by law.
- Be provided, to the degree known, complete information concerning their diagnosis treatment, and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- Be given the opportunity to participate in decisions involving their health care, except when such participation is contraindicated for medical reasons.
- Refuse to participate in experimental research.
- Change their provider if other qualified providers are available.
- Be assured that marketing or advertising regarding the competence and capabilities of the organization is not misleading to patients.
- Exercise rights with no fear of discrimination and reprisal.
- Be fully informed about a treatment or procedure before it is performed.
- Be assured that if patient is adjudged incompetent by represented by as state appointee. If not adjudged incompetent, patients' appointee may act as their representative.
- Patients have a right to personal privacy and care in a safe setting, free from abuse and harassment.
- File a verbal or written grievance regarding treatment or care that is (or fail so be) furnished to:
  - Administrator, 2475 Village Ln #202, Billings, MT 59102, 406-252-6608
- File a complaint with:
  - MT State Department of Health, Quality Assurance Division, PO Box 202953, Helena MT 59620-2953, 406-444-2037. and/or
  - WY Office of Healthcare License and Surveys, 400 Qwest Blvd, 6101 Yellowstone Rd, Cheyenne, WY 82002, 307-777-7123. and/or
  - Medicare Beneficiary Ombudsman; <http://www.cms.hhs.gov/ombudsman/resources.asp>, 1-800-633-4277.

### **Patient's responsibilities:**

- Provide complete and accurate information to best of their ability about their health, medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
- Follow the treatment plan prescribed by their provider.
- Provide a responsible adult to transport them from the facility and remain with them for the time required by their provider.
- Accept personal financial responsibility for any charges not covered by their insurance.
- Be respectful of health care providers and staff, as well as other patients.

### **Additional information:**

- For after hour emergency life threatening care call 911.
- Please ask the receptionist to direct you to the right person for questions concerning our services, fees and payment policies.
- You may also view our website at [www.theeyeclinicsurgicenter.com](http://www.theeyeclinicsurgicenter.com) to find out more about our physicians, their credentials and the services we provide.
- LaGreca Eye Clinic, PC, The Eye Clinic Surgicenter, and Ambulatory Surgery Clinic are owned by Dr Brian LaGreca.

### **Advanced Directives:**

- It is the patient's responsibility to provide their advance directive to the facility prior to surgery.

- The *Patient Self Determination Act of 1990 (Act)* is a federal law which imposes on the state and providers of health care certain requirements concerning advance directive, the *Act* can be found at [http://www.abanet.org/publiced/practical/patient\\_self\\_determination\\_act.html](http://www.abanet.org/publiced/practical/patient_self_determination_act.html).
- Official MT Advance directive forms can be obtained at:  
[www.dphhs.mt.gov/qad/assistedliving/advancedirectives.shtml](http://www.dphhs.mt.gov/qad/assistedliving/advancedirectives.shtml)
- Official WY Advance directive forms can be obtained at:  
<http://wdh.state.wy.us/aging/resources/advance.html>
- As a matter of conscience, LaGreca Eye Clinic PC, The Eye Clinic Surgicenter, Ambulatory Surgery Clinic will not honor any advance directive that will not allow resuscitation. Any patient requiring resuscitation will be transferred to a hospital. The hospital can determine when to implement the advance directive once the patient or others notify the hospital of it.